Robotic Process Automation

Digital transformation technology improving both customer and employee value.

Robotic Process Automation (RPA) uses a software platform which acts as a virtual employee to perform processes in the same way as a person does. The use of RPA is rapidly increasing as new tools emerge and employees are looking for jobs which are more strategic and meaningful. At Mazars, our experience with RPA means that we'll get you up and running as quickly as possible, so that you can focus on your core role.

WHY USE RPA AT YOUR ORGANISATION?

Quick ROI – usually in less than one year.

Decrease processing times and ensure deadlines will always be met.

Seamless deployment – robots are live in a couple of weeks.

Understand and clearly document processes and business logic.

Improve productivity by allowing employees to focus on value-added activities.

Improve quality by reducing human error.

Full audit trail of robot activity.

Attract top talent by offering more strategic and interesting roles.

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WHAT CAN RPA DO?

Actions

- ☑ Log into systems and navigate to specific screens
- ☑ Receive emails and process attachments
- ☑ Copy information from one system into another
- ☑ Make calculations
- ☑ Inform users about outcome
- ☑ Follow predefined decision logic
- ☑ Run based on a schedule or be triggered by an event

EXAMPLES OF USE CASES

- **Accounts payable**
  Invoices will be booked into the accounting software and invoices matched with the right Purchase Order.
- **Bank statements**
  Draft bookings will be created in accounting systems based on electronic bank statements.
- **Change of customer master data**
  Client data in multiple systems will be changed based on receiving an email or ticket.
- **Automated testing**
  Functionalities will be checked to identify if they will be impacted by the new system release, including running tests on logging into systems, performing transactions, and generating reports.
- **Know Your Client**
  A search of business partners on sanction lists as an input for the compliance specialist's decision.
- **Reconciliations**
  Input data will be compared to information in the accounting software and highlight any issues.
- **Loans processing**
  Information provided on the application form will be checked against various registers, and application forms will be enriched with additional details available in non-integrated systems.
- **New joiner onboarding**
  New employees will be populated in the system based on excel input, all relevant IT tickets will be raised and access to systems will be granted automatically.

HOW WE CAN HELP

Proof of Concept (POC)

This is the first step in starting your RPA journey. POC involves analysis, design and implementation of one or a couple of processes to demonstrate RPA capabilities in your business. This provides an opportunity to test robots in real situations and environments and verify that it delivers to your needs and expectations. You will have a fully functional process automation in 4-6 weeks.

Opportunity assessment

This type of engagement involves assessing processes, analysing data, facilitating workshops and calculating business cases to build a prioritised pipeline for process automation. It might include assessment of suitable RPA tools for your organisation as well.

Selection of RPA platform

Based on assessing your requirements and our extensive knowledge and market overview, we can advise you on selecting the right RPA tool for your business.

Full scale implementation

End-to-end delivery of RPA automation in your organisation includes analysis and optimisation of processes, preparation of procedures for robots, development and testing of RPA scripts and deployment to the live environment. Depending on the complexity, this usually takes 2-6 months to deliver.

Set-up of Centre of a Excellence (CoE)

We can help you to build an RPA CoE within your organisation to ensure you are maximising the value delivered from RPA. This involves setting up the methodology, organisation, processes, roles and technologies to be used within the CoE, implementing the CoE and assuring quality of its delivery.

All of these types of projects can be combined with raising awareness of new technology among teams, training staff in process reengineering methods, conducting an impact study on your organisation and system integration architecture, and providing other change management tools and advisory.

WHY CHOOSE MAZARS?

Projects are being delivered by Mazars' Robotics Centre in Bratislava, our RPA global Centre of Excellence.

This means we have access to the latest technologies, trends and experiences from multiple geographies. We leverage lessons learned from all RPA projects delivered around the world.

Platform independent, while also having partnerships with various RPA vendors.

We always aim to find the best and most suitable technology which perfectly fits your needs and situation. Whether you need a robust enterprise tool or a flexible platform with a great price-performance ratio, we can quickly find the best solution for you. Our partnerships mean that you can access software directly from us at a discounted price and without needing to enter into a contractual relationship with a software vendor – however we are proudly platform independent and choose the best solution based on client needs.

Many successful RPA implementations delivered.

We work with clients from all kinds of industries and with different organisational units – from finance, through to back-office, accounting, compliance, HR, procurement, risk management, and IT.

Innovative approach to identifying processes for automation: process mining and automated user process analysis.

The strength of data is to uncover the unknown. We are able to accelerate process diagnostics by use of process mining, or analyse detailed logs of activities performed by employees on their computers and identify repeatable activities suitable for automation.

Tailored projects.

At Mazars, we adapt the RPA approach and tools used to your sector and specific business environment. With strong business backgrounds, a vast range of capabilities, and industry experts across 89 countries, we have the expertise to make RPA projects succeed every time.

www.mazars.sk/rpa

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